HiFlex Physio Code of Ethics

HiFlex Physio requires its employees to carry out their duties and responsibilities at all times in a way that does not compromise professionally, ethically and morally any person with whom they interact in a professional setting, regardless of position, situation or condition that person in society.

Relationships with and Responsibilities to Clients

Confidentiality

Beyond to the necessary information sharing with professional colleagues, HiFlex Physio employees are responsible for safeguarding confidential customer information in accordance with privacy laws.

Personal Relationships

HiFlex Physio employees are not to enter personal relationships that aim to damage the integrity and professional trust of the establishment.

Respecting Client's Rights

HiFlex Physio employees s have a responsibility to promote and protect the dignity, privacy, autonomy, and safety of all people with whom they interact regardless of position, situation or condition that person is in society.

HiFlex Physio employees have a responsibility to inform all clients of an y financial costs that they may incur in consuming any goods or services. Costs must always be fair and reasonable, reflecting the services provided.

Professional Integrity

Advertising

HiFlex Physio employees may advertise in relation to their own professional practice if the advertising is not false, misleading, deceptive, or likely to mislead or deceive, is not vulgar or sensational, and does not claim or imply the superiority of the HiFlex Physio employees over any or all other HiFlex Physio employees s.

This advertisement may contain a statement on the HiFlex Physio employees' areas of expertise in practice.

Discrimination

HiFlex Physio employees shall not discriminate in professional practice, on the basis of ethnicity, culture, impairment, language, age, gender, sexual preference, religion, political beliefs, or status in society.

Personal Abuse or Alcohol or Other Drugs

HiFlex Physio employees have a responsibility to promote and protect the dignity, privacy, autonomy, and safety of all people with whom they interact regardless of position, situation or condition that person is in society.

Loyalty

HiFlex Physio employees shall be loyal to their professional organisation and their fellow members of the profession and shall respect and uphold their dignity.

Public Comment

HiFlex Physio employees must ensure that it is clear when publishing articles or comments that they represent the profession or make personal comments.

Working Relationships

HiFlex Physio employees shall respect the needs, traditions, practices, special competencies, and responsibilities of their own and other professions, as well as those of the institutions and agencies that constitute their working environment.

Professional Development

All HiFlex Physio employees have a personal responsibility to maintain their own professional competence, and each must strive to improve and update their knowledge and skills. Employees, as members of HiFlex Physio, shall promote and maintain practice based on current research and knowledge and develop this knowledge body as appropriate.

It is the responsibility of each HiFlex Physio employees to contribute to the continued development of the profession through the critical evaluation of professional practice, research, apprenticeships, continuing education and membership of the association.

Research

Employees undertaking research for HiFlex Physio will seek ethical approval from relevant bodies before they begin. Any research undertaken has ethical requirements with which the exercise professional must comply.

Professional Standards

Competence

The exercise professional must acknowledge the boundaries of their competence. They shall provide services and use interventions for which they are qualified by training and experience.

Referral of Clients

HiFlex Physio employees have a responsibility to respond to all referrals in a timely manner as stipulated by the organisation’s policy.

Keeping Records of Clients

HiFlex Physio employees shall keep records and reports clearly and concisely for the information of clients, professional colleagues, legal purposes and to record fitness services.

Confidential and Proprietary Information

Employees must ensure the confidentiality of the information by only discussing it with recognised, trusted, and authorised people of the organisation.

Employees of HiFlex Physio must defer from disclosing any confidential and/or proprietary information from the organisation at any time during or after the course of his or her employment with HiFlex Physio.

Confidential Information include:

- Personal Information
- Legal Documentation

Proprietary Information include:

- Financial data
- Testing results
- Trade Secrets

All codes recorded on this document are adapted from and is compliant to the Fitness Australia Code of Ethics.