Employee Exit Interview
Ollie Cooper

HiFlex Physio

What is your primary reason for leaving?

Was told my performance was substandard.

Did anything trigger your decision to leave?

My Manager wanting me to spend more time designing routines.

What was most satisfying about your job?

Being able to use the fitness equipment myself.

What was least satisfying about your job?

Having to spend time with clients who were clearly not eating as advised and then complained because they were not meeting weight-loss goals.

What would you change about your job?

Ability to do more class work with clients and not work one-on-one.

Did your job duties turn out to be as your expected?

No, I did not expect ti have to work individually with people so much.

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Did you receive enough training to do your job effectively?

I think so. You can't teach people like me to want to spend time with clients who are pretty useless.

Did you receive adequate support to do your job?

I think you should be able to do either Personal Traning OR groups. I got no support for that idea.

Did you receive sufficient feedback about your performance between merrit reviews?

The Manager was always on my case but did not hear my problems, he just wanted me to change my attitude.

Were you satiesfied with HiFlex Physio's review process?

No. Nothing I said changed anything.

Did HiFlex Physio help you to fulfil your career goals?

I got training for developing routines but still had to work individually.

Do you have any tips to help us find your replacement?

Hire someone who really likes working with people.

What would you improve to make our workplace better?

Get rid of the personal training and concentrate on classes.

Were you happy with your pay, benefits and other incentives?

Yes.

What was the quality of the supervision you received?

Too much feedback on how to work with individuals

What could your immediate supervisor do to improve his or her management style?

Don’t talk to staff to much.

Based on your experience with, what do you think it takes to succeed at HiFlex Physio?

Being a people-lover.

Did any HiFlex Physio policies or procedure (or any other obstacles) make your job more difficult?

Get rid of Personal Traning.

Would you consider working again for HiFlex Physio in the future?

If I only have to do classes.

Would you recommend working for HiFlex Physio to your family and friends?

Yes. If they liked what you do.

How do you generally fell about HiFlex Physio?
Good place for those wanting personal attention.

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